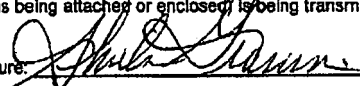


IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant: Reza Ghasemi et al.
Serial No.: 10/733,995
Confirmation No.: 2044
Filed: December 11, 2003
For: QUALITY EVALUATION TOOL FOR DYNAMIC VOICE
PORTALS
Examiner: D. Godbold
Art Unit: 2626

Certificate of Electronic Filing Under 37 CFR 1.8	
I hereby certify that this paper (along with any paper referred to as being attached or enclosed) is being transmitted via the Office electronic filing system in accordance with § 1.8(a)(4).	
Dated: May 13, 2009	Signature:  (Sheila F. Gravina)

AMENDMENT IN RESPONSE TO NON-FINAL OFFICE ACTION

Mail Stop RCE
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Dear Madam:

INTRODUCTORY COMMENTS

In response to the Office Action dated November 13, 2008, and in connection with the Request for Continued Examination (RCE) filed herewith, please amend the above-identified U.S. patent application as follows:

Amendments to the Claims are reflected in the listing of claims which begins on page 2 of this paper.

Remarks/Arguments begin on page 7 of this paper.